

How to access your End User Quarantine Console

Every Monday you will receive an email from TrendMicro, with your quarantined emails; this email will contain a **link** to access the “**End User Quarantine Console**”; the **first time** that you access it, you will have to **register** by creating a **new password** to use this console (this password is independent from your email password).

Trend Micro™ Hosted Email Security actively protects your mailbox by quarantining spam and other unwanted email. Use this digest to manage quarantined messages and approve sender addresses.

Important: Do NOT forward this message. Recipients of this message will be able to manage your quarantined messages and approve senders. For more information about this digest, contact your mail administrator.

Other Ways to Manage Quarantined Messages
The following summary displays a maximum of 100 of the most recent quarantined spam messages, if you need to manage your all quarantined messages, please log on the End-User Quarantine console at: <https://euq.hes.trendmicro.com>


Summary
Your email address: [redacted]@cdob.org
Digest date: 04/16/2018 08:00:00
New found messages in quarantine: 20 of 20

Quarantine Digest

Quarantined	Sender	Subject
04/16/2018 07:50:01	bounce-15512905@bounce.mail-rs367.zetrasponse.com	Father, This is What I Think of You!
04/13/2018 09:22:45	bounce-mc.us1.2215213.3217597-alberto.zavala@cdob.org@mail96.wdc01.mcdtv.net	Update for DoubleVision
04/12/2018 15:39:25	848-did-242.0.290935.0.0.58817.9.9269901@em-ll-77.mktomail.com	Webinar M-Trends 2018 - Understanding Today's Cyber Attack Trends
04/12/2018 13:46:22	347-iat-677.0.297558.0.0.47929.9.15362549@potomac1050.mktomail.com	[Talent Connect] 3 Technical Sessions You Can't Miss
04/12/2018 12:13:17	bounces+alberto.zavala@cdob.org@cloudpapers1f.com	IT Resilience: The Evolved Approach to a \$700B Downtime Problem
04/11/2018 13:04:19	bounces+alberto.zavala@cdob.org@cloudpapers1d.com	Top 5 Reasons to Automate Identity Lifecycle

Once you click <https://euq.hes.trendmicro.com> you will see the following image, remember, the first time you will have to register your new account and create a new password just for this service.

The Hosted Email Security End User Quarantine console allows you to view and manage your quarantined email messages.



Log On

Email address:

Password:

[Forgot your password?](#)
[Register a new account](#)



Catholic Diocese
of Brownsville

Once you access the console with your registered account, you will see and manage all your quarantined messages; by “Deleting them and Blocking the Sender”, “Deliver them” or Deliver them and Approve the Sender”. You can access this Service as needed. Please be careful with this email because anyone with access to it can Approve and Block Senders.

TREND MICRO | Hosted Email Security

Quarantine | Approved Senders | Blocked Senders | Managed Accounts | Change Password

Quarantine

Messages are deleted from quarantine after 30 days.

0 of 100 approved senders and 0 of 100 blocked senders have been configured.

Managed Account: [redacted]@cdob.org

Delete | Delete & Block Sender | Deliver | Deliver & Approve Sender | Refresh

<input type="checkbox"/>	Date	Sender
<input type="checkbox"/>	04/16/2018 11:18:01	messages@ncas.us-cert.gov
<input type="checkbox"/>	04/16/2018 10:43:08	sp_45765.190177509.1.766028f0d56218ccb6eeeb633aa933fb9@bounces.em.godaddy.com
<input type="checkbox"/>	04/16/2018 10:28:33	313-hhs-008.0.45274.0.0.20471.9.95694@em-sj-77.mktomail.com
<input type="checkbox"/>	04/16/2018 10:04:56	010-knz-501.0.842332.0.0.113308.9.3122751@em-sj-77.mktomail.com
<input type="checkbox"/>	04/16/2018 09:42:32	457-xey-671.0.12052.0.0.5617.9.1373753@eu-lon-188.mktomail.com